

Grant Hendricks

Cybersecurity Student

Skills

Web Design (HTML, CSS, JS)
Python
Cybersecurity Analysis
Networking
IOS Development
Java

Experience

Programmer | Python, JavaScript, HTML, CSS

Developed a range of programs using Python, JavaScript, HTML, and CSS to address various challenges in the personal life and the lives of others. These projects have spanned from automation tools and web applications to problem-solving utilities, demonstrating my ability to create practical, functional solutions. Skilled in crafting user-friendly, efficient programs that meet real-world demands, helping streamline workflows and improve digital experiences.

Cybersecurity Student | Northern Kentucky University

Currently pursuing a degree in Cybersecurity at Northern Kentucky University, acquiring in-depth knowledge of network security, cryptography, ethical hacking, and information systems. Committed to applying a growing expertise to ensure the protection of critical systems and sensitive data, with a focus on practical

Grant Hendricks

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https://gnh.one

Cybersecurity Student with passion for aligning security architecture plans and processes with security standards and business goals. Extensive experience developing and testing software.

Raising Canes / Customer Service Representative / Kitchen

April 2023 – Current, Cincinnati, Ohio

- Respond to inquiries from customers regarding products, services, and company-related information.
- Maintain current knowledge of product and service modifications.
- Preserve clean and organized checkout areas by mopping floors, emptying refuse receptacles, and wiping down surfaces.
- Respond to customer requests, providing outstanding support and personalized recommendations to address their needs.
- Provide exceptional customer service to each customer by utilizing extensive knowledge of products and services to create welcoming and positive experiences.
- Oversee cash drawers in multiple checkout stations and maintain an adequate cash supply.
- Establish highly empathetic relationships with clients and earn a reputation for surpassing standard goals for service.

Domino's Pizza / Customer Service Representative

April 2022–January 2023, Milford, Ohio

- Served as a customer service specialist at Domino's for a notable tenure.
- Cultivated proficiency in customer service and time

security applications and risk management.

management.

- Effectively oversaw the operations of the entire store with the assistance of a single colleague.

Bed Bath and Beyond / Customer Service Representative

November 2020–October 2022, Mason, Ohio

- Responded to customer inquiries regarding products, services, and corporate information.
- Established and enhanced training protocols for customer service representatives.
- Provided cross-training opportunities and served as a backup support for organizational leaders.
- Enhanced operational efficiency and team productivity by implementing best practices.
- Conducted regular audits of cash drawers at various checkout stations to ensure sufficient cash supply and accurate records.

Education

Northern Kentucky University / Bachelor's Degree Expected

August 2022–June 2026, Highland Heights, Kentucky

Pursuing a Bachelor's Degree at Northern Kentucky University

Milford High School / High School Diploma

August 2018–May 2022, Milford, Ohio

Graduated from Milford High School in 2022, receiving a High School Diploma.
