

Grant Hendricks
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EDUCATION

Bachelor in Cybersecurity, University of Cincinnati, Cincinnati, Ohio Anticipated May 2027
Transfer student as of Fall of 2025.

Bachelor in Cybersecurity, Northern Kentucky University, Highland Heights, KY

Related Course Work: Information Technology Fundamentals, College Algebra, Unix Systems, Object-Oriented Programming, Computer Networks, Cybersecurity Analysis, Information Ethics, Statistics, Foundations of Informatics, Information Security Management, Software Security, Database Programming, Operating Systems

EXPERIENCE

Raising Canes, Cincinnati, Ohio April 2023 – September 2025

- Established highly empathetic relationships with clients and earned a reputation for surpassing standard goals for service.
- Responded to inquiries from customers regarding products, services, and company-related information, as well as provided outstanding support and personalized recommendations to address their needs.
- Oversaw cash drawers in multiple checkout stations and maintain an adequate cash supply.

Domino's Pizza, Milford, Ohio April 2022 – January 2023

- Oversaw operations of the entire store, including providing customer service, maintain current knowledge of policy and procedure to ensure proper execution of product.
- Provide exceptional customer service to each customer by utilizing extensive knowledge of products and services to create welcoming and positive experiences.

Bed Bath and Beyond, Mason, Ohio November 2020 – October 2022

- Responded to customer inquiries regarding products, services, and corporate information.
- Provided cross-training opportunities and served as a backup support for organizational leaders. In addition to enhancing operational efficiency and team productivity by implementing best practices.

ADDITIONAL SKILLS

- Technical - Proficient
 - Web Design (HTML, CSS, JS)
 - Python
 - Cybersecurity Analysis
 - Networking
 - iOS Development
 - Java
 - Electrical Hardware
- Languages - Beginner
 - Spanish
- Clubs
 - UC 3D Design & Automation
 - UC Pickleball